

Sub-Processor List

ComputerTalk Technology, Inc. and Computer Talk Global Corp. ("ComputerTalk," "we," or "our") may engage certain third-party service providers ("sub-processors") to support the delivery of our services. These sub-processors may have access to personal data provided directly by our clients or accessed by us to perform contracted services or enable related features ("Customer Data").

This list outlines key details about each sub-processor, including their identity, geographic location, and specific role. Any terms not defined here have the meaning assigned to them in our general terms and conditions or a separate written agreement between ComputerTalk and the Customer.

The sub-processors listed below are currently engaged to support the delivery of our services, including infrastructure hosting, customer support, service administration, and email notifications. Please note that not all sub-processors are involved in every service we offer. Some are engaged solely for specific functions related to particular services.

Cloud Services – Infrastructure Hosting

Sub-Processor	Services	Head Office	Website
Cologix	Colocation data center services	225 E 16 th Avenue, Suite 900, Denver, CO 80203	https://cologix.com/
QTS	Colocation data center services	12851 Foster Street, Overland Park, KS 66213	https://www.qtsdatacenters.com/
Microsoft Azure	Cloud services, website services, and data center services	1 Microsoft Way, Redmond, WA 98052-6399	https://azure.microsoft.com/en-ca/

Cloud Services – Disaster Recovery and Business Continuity

Sub-Processor	Services	Head Office	Website
Thrive	Disaster recovery as a service	3080 Yonge Street, Suite 6000, Toronto, ON M4N 3N1	https://thrivenextgen.com/

Third-Party Client Applications

Sub-Processor	Services	Head Office	Website
CommunityWFM (On-prem)	Workforce management	3400 Waterview Parkway, Suite 325, Richardson, TX 75080	https://www.communitywfm.com/
Calabrio (On-prem)	Workforce management	241 North 5th Avenue, Suite 1200 Minneapolis, MN 55401	https://www.calabrio.com/
Proxy Networks (On-prem)	Screen capture	320 Congress Street, 3rd Floor, Boston, MA 02210	https://proxynetworks.com/
Tethr	Speech analytics	10900 Research Blvd Ste 160C, Unit #2065 Austin, TX 78759	https://tethr.com/

Corporate Services – General

Sub-Processor	Services	Head Office	Website
Microsoft Corporation	Business administration, delivery, support, and related services	1 Microsoft Way, Redmond, WA 98052-6399	https://www.microsoft.com/en-ca
DocuSign	Contract administration and signature tool	221 Main Street, Suite 1550, San Francisco, CA 94105	http://www.docusign.com/